



St Luke's Housing Society Limited – Useful Information

Mobility Scooters

Can I store a mobility scooter at McMaster House?

We understand that mobility scooters are a really useful way for tenants to maintain their independence. When McMaster House was built, mobility scooters were not an option, and we therefore have limited space to store and charge them. However, we will always do our best to accommodate a scooter for somebody who will benefit from having one.

If we have space available in the Buggy Room you will be given permission to store your mobility scooter there, provided certain conditions are met. You will be allocated a space, which will be marked with your name. On no account shall scooters be stored elsewhere inside the building. This is important because of fire safety regulations.

If you do not comply with the conditions set out for keeping a mobility scooter on the premises, St Luke's Housing Society may withdraw permission at any time and you will have to remove your scooter.

Why are there rules?

We need to do our best to ensure the safety of all tenants and visitors to McMaster House. Mobility scooters present various risks, including:

- Fire risk caused by faulty mechanisms.
- Blockage or restriction of escape routes.
- Trip hazards from inappropriate storage.
- Collisions with people and buildings, causing injury and damage.

We will keep our rules under review to make sure we comply with Fire Service and other guidance.

What are the conditions I will need to meet?

If you are considering buying a scooter, it is a good idea to check with us first that there will be space. We can also make sure that you understand fully what your obligations will be. We can then give you an application form, and if you would like, help you to complete it.

In order to get permission to store a scooter here you will need to:

- Supply us with details of the make and model of your scooter when you know them.
- Confirm that you hold or will be taking out proper insurance. This needs to cover liability for damage or injury to others. Normal household insurance does not usually cover this.
- Undertake to store the scooter in your designated space.
- Agree to tell us immediately of any incident causing damage or injury.
- Confirm that you will ensure any manufacturer guidelines or instructions on the safe use and charging of the equipment will be followed.
- Only charge your battery between 7:30 am and 7:30 pm.
- Always give way to pedestrians within McMaster House, and always drive with care and consideration to all pavement and road users.

PAT testing

We will PAT test the charging unit for your scooter each year. We will not charge for this service.

What can I do if I am refused permission or permission is withdrawn?

You can appeal to the Chairman of the Society. We can help you with this if you want us to. The Chairman will review the decision and inform you in writing of their decision and the reasons for it.

Is there anything else I need to know?

If you change your scooter you will need to complete a new application.

It is possible that we will withdraw consent if you do not make regular use of your scooter and the space is needed for somebody who will do so. We would always try to discuss this with you before making a decision.

In the event of any fire involving your mobility scooter we will inform both the local Fire Service and also the Medical Devices Regulatory Authority.